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## PROJECT/PROGRAM MANAGER

Results-driven IT Professional with 14 years of progressive, hands-on experience directing information technology and business management plans, managing complex IT projects, leading technical and professional teams, and providing critical business strategy support. Demonstrates broad-based strengths in:

|                                 |                 |                                 |
|---------------------------------|-----------------|---------------------------------|
| Strategic Planning              | IT Governance   | Business Process Outsourcing    |
| Budgeting and Planning          | Risk Management | Systems Design and Development  |
| Business Process Re-engineering | Compliance      | Business Performance Management |

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## PROFESSIONAL EXPERIENCE

LOBLAW COMPANIES LIMITED – Brampton, Ontario  
*Canada's largest food distributor with operations across the country*

**Project Management Consultant**, Jul.07 – Present

- Collaborated with Store Communication Process leads in **reengineering** the Store Comm business processes and establishing **controls** and **governance** frameworks
- Developed a companywide strategy for **store communications portal** that established communication channels and recipient management between head office and 1300 stores nationwide
- Managed the development of a Store Communication System that serves 900 content providers and 1300 stores with **workflow management**, **e-mail consolidation** and **resource utilization** tracking
- Managed the development of Merchandise Vehicle Planning System that allows Store Communication staff to produce **Store Pocket Guides**
- Managed the development of an **Instant Messaging** system that allow head office staff to manage the **product recall** and **emergency messaging** process
- Guide the internal business consulting group in developing **project proposals** for business **process effectiveness** and improvements

Project budget: 1.5 million | Technologies Utilized: SharePoint 2007, .Net, SQL Server, Exchange, and Active Directory

ROTARY INTERNATIONAL – Evanston, Illinois

*Worldwide organization of business professionals and leaders with approximately 1.2 million members*

**Project / Program Management Consultant**, Dec.05 - May 07

- Collaborated with Assistant CIO and Director of Internal Audit in establishing **IT governance** framework based on COBIT
- Managed the **adaptation of COBIT** processes within IT departments
- Interfaced with internal and external audit teams in establishing **audit charters** and selection of COBIT processes
- Established an **offshore practice** to support the expansion of the internal application development division
- Developed a business case for migrating the existing enterprise applications to a **single sign-on** model and managed the execution of the project
- Directed the operations of the online **member access portal** that caters to over 110,000 users worldwide
- Oversaw the operations of the **CRM** system that hosted over 1.2 million customer records and established **service level agreements** based on **ITIL**
- Worked with key business stakeholders in developing **project charters** that enabled the achievement of their **strategic goals**
- Established a **project governance** framework based on **COBIT** and **EPM** frameworks

Project budget: 3 million | Technologies Utilized: SharePoint 2007, .Net, SQL Server, Oracle, Active Directory

# SATHI VANIGASOORIAR

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GROSVENOR CAPITAL MANAGEMENT, LLC – Chicago, Illinois

*Private asset management firm with over 14 billion in assets under management*

**Project Management Consultant**, Jun. 04 - Dec.05

- Managed the development of a **capacity allocation** tool that ensures **SEC regulatory compliance** for **hedge fund** investment
- Managed the development of Hedge Fund **Risk Management / Portfolio Management** System
- Established a **Decision Support System** to support the quantitative efforts financial analytics division
- Established internal system controls based on **COBIT & COSO** to support **SOX compliance**
- Collaborated with executive management in developing **RFI's & RFP's** for internal process and system improvements
- Managed the development of a **disaster recovery** process with an external vendor

Project budget: 2.5 million | Technologies Utilized: SharePoint, .Net, SQL Server, Exchange, Reporting Services

TAP PHARMACEUTICALS, Ltd. – Lake Forest, Illinois

*Joint venture between Takeda Pharmaceuticals and Abbott Labs with annual revenue of 4 billion*

**Project / Program Management Consultant** May 2000 - May 2004

- Managed the development of an enterprise wide business intelligence system that enabled the sales analytics team in **developing predictive models**
- Established a cross-departmental reporting platform that unified customer data, increased customer awareness, and **reduced reporting cost**
- Managed the development of a **Marketing Dashboard** that enabled the marketing executives to monitor the efficiency of **closed-loop marketing**
- Managed the **data conversion** efforts of sales and marketing applications from NDC to IMS
- Led the development of a multi-vendor **ecommerce procurement system**
- Collaborated with business unit leads in establishing process and system control to comply with **FDA regulations** for sales and marketing activities
- Led the **adaptation of COBIT** processes within IT departments

Project budget: 6 million | Technologies Utilized: COM, DCOM, VB, .Net, SQL Server, Oracle

COMPUWARE, Corp. – Itasca, Illinois

*One of nation's leading provider of software and consulting services*

**IT Consultant**, Nov. 1999 - Apr. 2000

- Developed a **transition plan** for 40 Y2K consultants and designed a training program that prepared them to **design and develop web based systems**
- Delivered **technical presentations** to potential clients and demonstrated the technical strengths of consultants onboard

Technologies Utilized: ASP, VB, SQL Server, Oracle, JSP, Java

EXOCOM, Ltd – Ottawa, Ontario

*Provider of certified Microsoft consulting services and custom business solutions*

**IT Consultant**, Sep. 1998 - Nov. 1999

- Designed and developed a new product tracking system for Newbridge Networks
- Designed and developed a patient record management system for the emergency response division of Health Canada
- Designed and developed a **phone billing analysis system** for Sprint Canada's corporate clients
- Assist sales team in developing business proposals

Technologies Utilized: ASP, VB, SQL Server

# SATHI VANIGASOORIAR

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MD FUNDS MANAGEMENT Ltd./ CANADIAN MEDICAL ASSOCIATION, – Ottawa, Ontario  
*Privately held investment management firm with over 10 billion in assets under management*

**Systems Analyst**, Jan. 1996 - Aug. 1998

- Developed an **on-line financial portfolio management system** that enabled clients to monitoring their financial portfolio and initiating new financial activities
- Led the design and development of a **data warehouse** system for market research that unified customer data from membership and sales divisions

Technologies Utilized: ASP, VB, SQL Server, Progress, Webspeed

THE RIDER TRAVEL GROUP, Ltd. – Ottawa, Ontario  
*Corporate travel management and services provider*

**Programmer**, Jan. 1995 - Dec. 1995

- Developed a travel expense reporting and analysis system for corporate clients
- Designed a **data warehouse** with unified customer data for the marketing and sales division
- Developed EDI routines to extract and transform data from SABRE airline reservation system

Technologies Utilized: C++, FoxPro, Oracle, Access

ALGONQUIN COLLEGE – Ottawa, Ontario  
*Leading postsecondary institute in Canada*

**Part-time Professor**, Jan. 1998 - Nov. 2000

- Designed and delivered a course in C++ programming and Object Oriented Concepts
- Delivered a course in computer operating system

Technologies Utilized: C++, UNIX

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## EDUCATION AND ACCREDITATIONS

**PMP** (Project Management Professional)  
Project Management Institute

**CISA** (Certified Information Systems Auditor)  
Information Systems Audit and Control Association

**The Program on Negotiation for Senior Executives**  
Harvard Law School

**Bachelor of Science** in Computer Science  
University of Ottawa, Ottawa, Canada

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## TECHNOLOGY

### Project Management Tools

Microsoft Project, Team Foundation Server, Planview

### Development frameworks

J2EE, .NET, SharePoint

### Database systems

SQL Server, Oracle, Progress, Access, Foxpro

### Productivity Tools

Microsoft Excel, Microsoft Word, Microsoft PowerPoint

### Development Methodologies

OOP/OOD, RUP, Agile, SDLC, SOA, UML

### CASE tools

ERwin, Rational Rose, Visio, Visual Studio

### Programming/Scripting languages

VB 6, C++, C#, Java, XML, VB.NET, MATLAB

### Reporting and Business Intelligence Tools

Business Objects, Crystal Reports, PowerPlay, Reporting Services, SAS